

# Community Emergency Plan



**Fairford**  
**19 March 2010**



## Amendments

Date	Page No.	Reason for amendment	Changed by
Spring 2008		First draft	Fairford Emergency Action Group
25/08/09		Revised version	Fairford Emergency Action Group/ GRCC
23/09/09		Further revision	Fairford Emergency Action Group/GRCC
21/10/09		Further revision and addition	Fairford Emergency Action Group/GRCC
19/03/10		Minor amendments	Fairford Emergency Action Group

UNRESTRICTED VERSION \_\_\_\_\_



## LIST OF CONTENTS

Section		Page
1	Introduction	4
2	Key roles within the community	4
3	Possible Emergencies	5
4	Activation of the plan	5
5	Risk assessment	6
6	Resources available within the community	6
7	Communications	6
8	Recording actions and obtaining feedback	7
9	List of plan holders	7
10	Plan maintenance and review	7
<b>Appendices</b>		
Appendices 1a,b,c,d	List of key roles	8
Appendices 1e,f,g,h j	Diagrams of roles and responsibilities	12
Appendix 2	Risk assessment and actions	17
Appendix 3a**	List of volunteers	18
Appendix 3b**	Summary of resources available	19
Appendix 4	List of key contacts for emergencies	21
Appendix 5	Log sheets	22
Appendix 6**	Where Support Might Be Needed	24
Appendix 7	Communications	24

\*\*restricted version only

UNRESTRICTED VERSION \_\_\_\_\_



## 1. INTRODUCTION

This plan has been created by Fairford Emergency Action Group and is designed to provide a basic framework to ensure an effective approach to managing a major incident that may threaten the safety and welfare of the community. Although there is no statutory responsibility for communities to plan for, respond to, or recover from emergencies, it is good practice to identify hazards and make simple plans on how to respond to them.

### Definition of an emergency

An emergency/major incident is any event or circumstance (happening with or without warning) that causes or threatens death or injury, disruption to the community, or damage to property or to the environment on such a scale that the effect cannot be dealt with by the emergency services, local authorities and other organisations as part of their normal day-to-day activities.

### Context

Gloucestershire County Council, district councils and emergency services have an emergency response structure. Although there is no statutory requirement for a local community to produce an emergency plan, they are encouraged, by county and district councils and emergency services, to develop one. A Community Emergency Plan documents how a community would respond to an emergency situation e.g. while awaiting the assistance of statutory authorities /emergency services, or in support of them. This plan has been developed by the Fairford Emergency Action Group (Fairford's Community Response Group) and it covers the parish of Fairford.

### Aim

To increase resilience within the local community through developing a robust co-ordinated approach that complements the plans of emergency services and statutory organisations.

### Objectives

- Identify the risks to the community and relevant response actions
- Identify vulnerable groups in the community
- Identify resources in the community available to assist during an emergency
- Provide key contact details for Fairford Emergency Action Group (FEAG), Key Community Resources, the Emergency Services and Local Authorities

## 2. KEY ROLES WITHIN THE COMMUNITY

There are three roles within the Community Response considered within this plan:

role	Name	Tel	Email	Address
<b>Command &amp; Control</b>	Trevor Hing	01285 711122 07866450416	<a href="mailto:Trevor.hing@btconnect.com">Trevor.hing@btconnect.com</a>	33 Courtbrook Fairford GL7 4BE
	Vanessa Lawrence	01285 712344	<a href="mailto:clerks@fairford-tc.co.uk">clerks@fairford-tc.co.uk</a>	Community Centre High St

UNRESTRICTED VERSION



				Fairford GL7 4AH
	Gerry Willis	01285 712656	<a href="mailto:Gerry.willis@btinternet.com">Gerry.willis@btinternet.com</a>	The Nook, The Green, GL74HU
<b>Manpower &amp; Support Services</b>	Joe Cusack	01285 713638 home 01793 837984 work 07853912007	<a href="mailto:jpcusack@aol.com">jpcusack@aol.com</a>	London House, Market Place
	Rob Winney	01285 712452 07745241282	<a href="mailto:r.winney@winneyr.freeseve.co.uk">r.winney@winneyr.freeseve.co.uk</a>	36 Lakeside
<b>Welfare and Housing</b>	Freda Lang	01285 713331	<a href="mailto:Freda.lang@lineone.net">Freda.lang@lineone.net</a>	The Hendre, Horcott Road
	Geoff Hawkes	01285 712053		Green Gables, Back Lane
	Dave Nelmes	01285 713087		11 Prince Charles Road
<b>Communication &amp; Liaison</b>	Chris Roberts	01285 712150	<a href="mailto:chris@cotswoldwireless.co.uk">chris@cotswoldwireless.co.uk</a>	11 Crabtree Park
	Martin Harwood	01285 712597	<a href="mailto:Martinharwood560@btinternet.com">Martinharwood560@btinternet.com</a>	17 Churchill Place

The roles and leads for each area are also highlighted in **Appendix 1**

### 3. POSSIBLE EMERGENCIES

Types of emergencies that would have an impact on our community are:

- Sustained Power Failure
- Sustained Water Failure
- Heavy Snow
- Flash Flood
- Serious Accident (RTA or Air)
- Terrorism

### 4. ACTIVATION OF THE PLAN

This plan will be activated when an emergency has occurred and the emergency services are unable to gain access to the scene, or require additional support e.g. during widespread flooding. It may also be activated if warnings are received, prior to an anticipated event such as severe weather.

The decision making process is as follows:

- The members of the Fairford Emergency Action Group ( as CRG) who receive the warning will alert other members to the situation and will contact the district council emergency planning liaison officer(DEPLO). Also contact other statutory authorities/ emergency services as necessary.
- The FEAG Lead, Mayor, Co-Leads will make a detailed assessment of the emergency to try and establish its extent and the type of support required. If there is time, they will report to a meeting including other FEAG members and the town council. A decision will then be made about activating the plan. If there is no time for such a meeting, the FEAG lead and Mayor will make the decision. In any case the

UNRESTRICTED VERSION



decision will be taken in consultation with the district council emergency planning liaison Officer (or alternative if unavailable).

- If the Plan is not to be fully invoked (possibly on the advice of the emergency services) but some level of support is required, the Group will decide which part of the plan is appropriate to invoke and how to provide the required support.
- As soon as the decision has been made that the town is to provide a community response, Gloucestershire County Council Emergency Management Service will be informed that the plan is being activated. In most cases, this will be done by the district council emergency planning liaison officer (DEPLO).”

## 5. RISK ASSESSMENT

The table in **Appendix 2** shows an analysis of each type of emergency and action to be taken by the community.

## 6. RESOURCES AVAILABLE WITHIN THE COMMUNITY

### Volunteers and other resources

There will be a need to draw upon various skills before, during and after any emergency and the success of this emergency plan rests largely on the goodwill of volunteers.

Potential volunteers have indicated what tasks they may be prepared to carry out if an emergency occurs. Volunteers are co-ordinated by Command & Control (C&C) Lead, and the Mayor or Deputy Mayor and volunteers should report to them to be allocated tasks. Other resources will also be required in an emergency and it is important to be able to quickly locate them.

The table in **Appendix 3a** lists volunteers and **Appendix 3b** other resources available and how they might be utilised in an emergency in our community.

**Appendix 6** contains a list of areas/people where support may be needed in an emergency.

**The information in Appendices 3 and 6 is restricted i.e. the list should only be held by Community Response Group leads and is not for general distribution.**

### Local Place of Safety

District councils are responsible for setting up a central rest centre during an emergency. However, it may be necessary to set up a temporary place of safety within the community as an option e.g. for visitors or for people evacuated from their homes.

The process for preparing and using the place of safety is as follows:

- Command and Control (C&C) will liaise with District Emergency Planning Liaison Officer (DEPLO) to activate place of safety.
- C&C will instruct Welfare Group
- Welfare Group will assess the Community Centre or alternative as a place of safety and put their process into action when notified (see also **Appendices 1j and 5b**)

## 7. COMMUNICATIONS

Communications are vital before, during and after an emergency in order to ensure that warnings and information are received and passed on, responses co-ordinated with



emergency services and actions by volunteers within the community co-ordinated 'on the ground'.

The processes for communicating within and outside the community before and during an emergency are as follows:

- C&C will instruct Communication Group
- Communication group will put processes into effect as in diagram **Appendix 1h**

Contact details for statutory authorities, emergency services and key local contacts and leads can be found in **Appendix 4**.

For publications and instructions which have been made available to members of the community see **Appendix 7**, including the leaflet summarising the emergency plan.

## 8. RECORDING ACTIONS AND OBTAINING FEEDBACK

During an emergency, volunteers will be assigned the tasks of logging actions, using either the logging sheet in **Appendix 5**. This may be on paper or electronically as appropriate. The register of actions will be maintained by C&C and Communications electronically. This enables actions to be captured and evaluated.

## 9. LIST OF PLAN HOLDERS

There are two versions of this Emergency Plan – an unrestricted version and a restricted version. The distribution of the restricted version is limited as it contains confidential contact details, including those of potential volunteers. The unrestricted version contains only contact details of emergency/statutory services and key leads within the community. Formal copies of the Emergency Plan are held by the following:

Person	Unrestricted (U) or restricted (R) version of plan	Form – paper / electronic
Joe Cusack	R	both
Vanessa Lawrence	R	both
Trevor Hing	R	both
Gerry Willis	R	E
Freda Lang	R	E
Chris Roberts	R	E
DEPLO Cotswold District Council	U	E
Gloucestershire County Council Emergency Management Team (Iain Bryson)	U	E

## 10. PLAN REVIEW AND MAINTENANCE

In order to keep this plan up to date, contact lists will be revised as personnel changes occur. In addition, the plan will be reviewed annually in May by Fairford Emergency Action Group/Fairford Town Council to ensure that it adequately reflects the needs of the community.

Any changes to the plan will be noted on the Amendments page (page 1) and new versions of the plan distributed to formal holders of the plan. It is the responsibility of the plan holders to ensure that they retain and use the most up to date version of the plan.

UNRESTRICTED VERSION \_\_\_\_\_







## APPENDIX 1A: List of key roles

## FAIRFORD

## Checklist of Key tasks for Command &amp; Control leads

Command and Control- KEY ROLES	
BEFORE	<ul style="list-style-type: none"> <li>• Lead development of the Emergency Plan               <ul style="list-style-type: none"> <li>○ Get people involved in its development</li> <li>○ Prioritise emergencies for local area</li> <li>○ Draw together the Emergency Plan</li> <li>○ Let people know about the plan</li> </ul> </li> <li>• Link with Statutory authorities</li> <li>• Arrange for Emergency Plan to be adopted by the Parish/ town Council</li> <li>• Identify training needed and request training</li> <li>• Identify/arrange community preventative measures</li> <li>• Create a 'grab bag' containing the plan and any appropriate clothing / equipment which may be required</li> </ul>
DURING	<ul style="list-style-type: none"> <li>• Principal point of contact and c-ordination</li> <li>• Liaise with District Emergency Planning Liaison Officer (DEPLO) to activate plan/place of safety.</li> <li>• Be at the 'centre' of the community, to monitor the situation and co-ordinate actions</li> <li>• Task other groups</li> <li>• Feedback point from other groups</li> <li>• Arrange communications within the community</li> <li>• Co-ordinate with the other elements (Manpower &amp; Support Services, Welfare and Communications) and monitor that the work is being done</li> <li>• Keep logging sheet of incidents, actions and costs</li> </ul>
AFTER	<ul style="list-style-type: none"> <li>• Arrange immediate debrief following the emergency</li> <li>• Arrange any necessary support and counselling with statutory and voluntary agencies</li> <li>• Report back to parish/ town council, and Emergency services/ statutory authorities as relevant</li> <li>• Review the plan in light of the experience</li> <li>• Adjust the Emergency Plan as necessary and publicise/ distribute new versions</li> <li>• Report at least annually to community</li> <li>• Thank volunteers and celebrate resilience</li> </ul>

**Leads and contact details:**

<b>Trevor Hing</b>	01285 711122 07866450416	<a href="mailto:Trevor.hing@btconnect.com">Trevor.hing@btconnect.com</a>	33 Courtbrook
<b>Vanessa Lawrence</b>	01285 712344	<a href="mailto:clerks@fairford-tc.co.uk">clerks@fairford-tc.co.uk</a>	Community Centre High St Fairford GL7 4AH
<b>Gerry Willis</b>	01285 712656	<a href="mailto:Gerry.willis@btinternet.com">Gerry.willis@btinternet.com</a>	The Nook, The Green, GL7 4HU



## Appendix 1B: List of key roles

## FAIRFORD

### Checklist of key tasks for Manpower & Support Services leads

Out and About - KEY ROLES	
BEFORE	<ul style="list-style-type: none"> <li>• Liaise with C&amp;C Coordinating element</li> <li>• Draw up and maintain list of volunteers and resources 'on the ground'</li> <li>• Carry out risk assessments</li> <li>• Organise info to be distributed to volunteers on risk assessment/ safety</li> <li>• List, source (and store) resources in advance of emergency.</li> <li>• Create a 'grab bag' containing the plan and any appropriate clothing / equipment which may be required</li> <li>• Check their own reporting system to other groups works</li> </ul>
DURING	<ul style="list-style-type: none"> <li>• Liaise with C&amp;C for tasking and progress reporting</li> <li>• Assess, prioritise and communicate events on ground to co-ordinators and welfare groups</li> <li>• Monitor and prioritise protection /recovery</li> <li>• Liaise with and inform emergency services about any vulnerable community members.</li> <li>• Support emergency services if and when directed</li> <li>• Support, assist where needed as a priority</li> <li>• Record all activities (photograph, camcorder, log sheet)</li> </ul>
AFTER	<ul style="list-style-type: none"> <li>• Reflection/debrief within the group using records of the emergency.</li> <li>• Draw up lessons learned to feed into C &amp;C for the review and adjustment of the Emergency Plan</li> <li>• Care of volunteers – signpost to Wellbeing Group</li> <li>• Remove signage etc</li> <li>• Maintain amenities</li> </ul>

### Leads and contact details

<b>Joe Cusack</b>	01285 713638 home 01793 837984 work 07853912007	<a href="mailto:jpcusack@aol.com">jpcusack@aol.com</a>	London House, Market Place
<b>Rob Winney</b>	01285 712452 07745241282	<a href="mailto:r.winney@winneyr.freemove.co.uk">r.winney@winneyr.freemove.co.uk</a>	36 Lakeside



## APPENDIX 1C: List of key roles

FAIRFORD

## Checklist of key tasks for Welfare leads

WELFARE- KEY ROLES	
<b>BEFORE</b>	<ul style="list-style-type: none"> <li>• Liaise with C &amp; C Coordinating element</li> <li>• Have knowledge of people who may need help and support in the community</li> <li>• To equip potential community place (s) of safety</li> <li>• Put a system in place for receiving food / drink for the rest centres</li> <li>• In the plan check that people are not be missed out when an emergency occurs</li> </ul>
<b>DURING</b>	<ul style="list-style-type: none"> <li>• Liaise with C&amp;C for tasking and progress reporting</li> <li>• Contact and reassure members of the community during an emergency</li> <li>• Direct resources/ support to members of the community, as required, via the co-ordination lead</li> <li>• Communicate the needs of vulnerable people to the emergency services, as required</li> <li>• Co-ordinate and staff a community place of safety if it is required</li> <li>• Maintain records of people attending the place of safety</li> <li>• Support and comfort distressed members of the community at the place of safety</li> <li>• Arrange and provide basic sustenance</li> <li>• Arrange and support sleeping arrangements if necessary</li> <li>• Use logging sheet to keep accurate record of actions taken during the emergency</li> </ul>
<b>AFTER</b>	<ul style="list-style-type: none"> <li>• Survey residents after the event to gain feedback and check recovery</li> <li>• Draw up lessons learned to feed into C &amp; C for review and adjustment of the Emergency Plan</li> <li>• Make people aware of health and wellbeing services available to them and how to access them</li> </ul>

Leads and contact details			
<b>Freda Lang</b>	01285 713331	<a href="mailto:Freda.lang@lineone.net">Freda.lang@lineone.net</a>	The Hendre, Horcott Road
<b>Dave Nelmes</b>	01285 713087		11 Prince Charles Road
<b>Geoff Hawkes</b>	01285 712053		Green Gables, Back Lane



**APPENDIX 1d: List of key roles****FAIRFORD****Checklist of key tasks for Communication leads**

<b>Communication and Liaison - KEY ROLES</b>	
<b>BEFORE</b>	<ul style="list-style-type: none"> <li>• Liaise with C&amp;C Coordinating element</li> <li>• Draw up and maintain list of volunteers and resources 'on the ground'</li> <li>• Organise info to be distributed to volunteers on risk assessment/ safety</li> <li>• Check their own reporting system to other groups work</li> </ul>
<b>DURING</b>	<ul style="list-style-type: none"> <li>• Liaise with C&amp;C for tasking and progress reporting</li> <li>• Pass on warnings to the community</li> <li>• Communicate with Emergency services and statutory authorities and put plan and resources into action</li> <li>• Link with media and other external agencies</li> <li>• Assess, prioritise and communicate events on ground to co-ordinators and welfare groups</li> <li>• Liaise with and inform emergency services about any vulnerable community members.</li> <li>• Support emergency services if and when directed</li> <li>• Record all activities (photograph, laptop, camcorder, log sheet)</li> </ul>
<b>AFTER</b>	<ul style="list-style-type: none"> <li>• Reflection/debrief within the group using records of the emergency.</li> <li>• Draw up lessons learned to feed into C &amp;C for review and adjustment of the Emergency Plan</li> </ul>

**Leads and contact details**

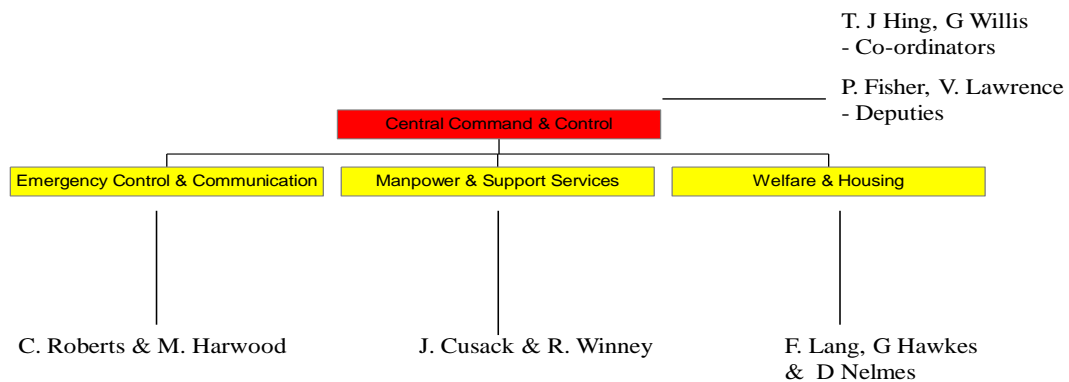
<b>Chris Roberts</b>	01285 712150 079412012434	<a href="mailto:chris@cotswoldwirless.co.uk">chris@cotswoldwirless.co.uk</a>	11 Crabtree Park
<b>Martin Harwood</b>	01285 712597 07933163860	<a href="mailto:Martinhardwood560@btinternet.com">Martinhardwood560@btinternet.com</a>	17 Churchill Place



## Diagrams of roles and responsibilities: Appendix 1e

### Fairford Town Council Emergency Planning

#### Top - Level 1

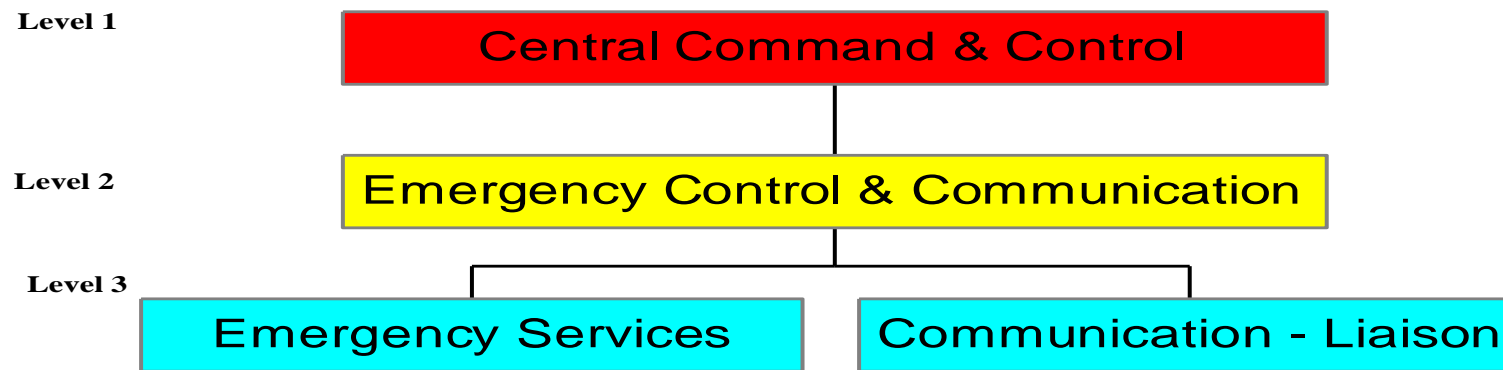


UNRESTRICTED VERSION



## Appendix 1f

### Fairford Town Council Emergency Planning

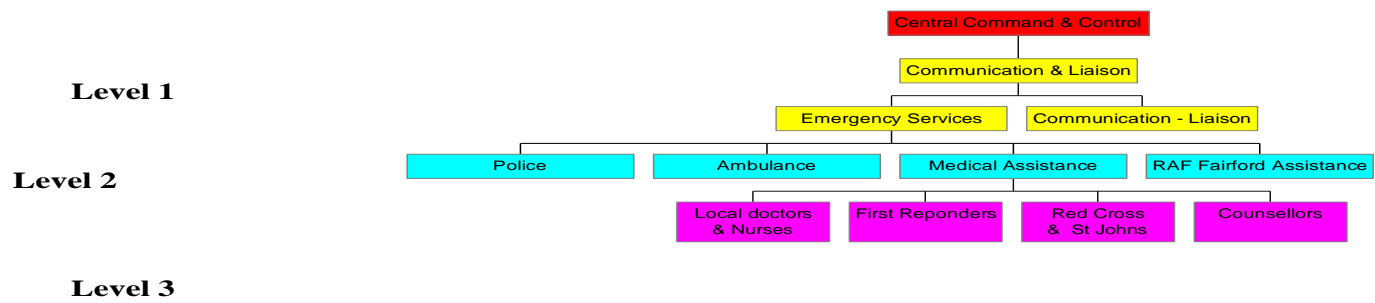


UNRESTRICTED VERSION



Appendix 1g

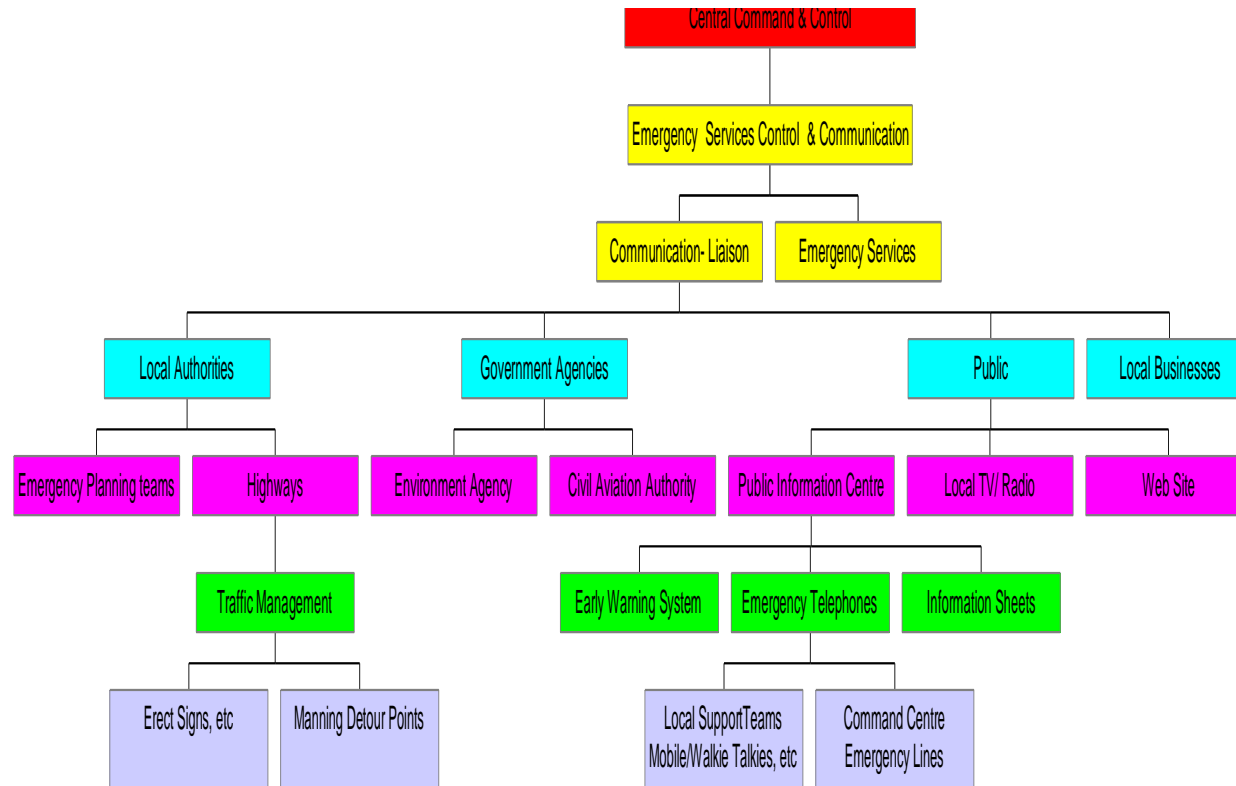
## Fairford Town Council Emergency Planning



UNRESTRICTED VERSION



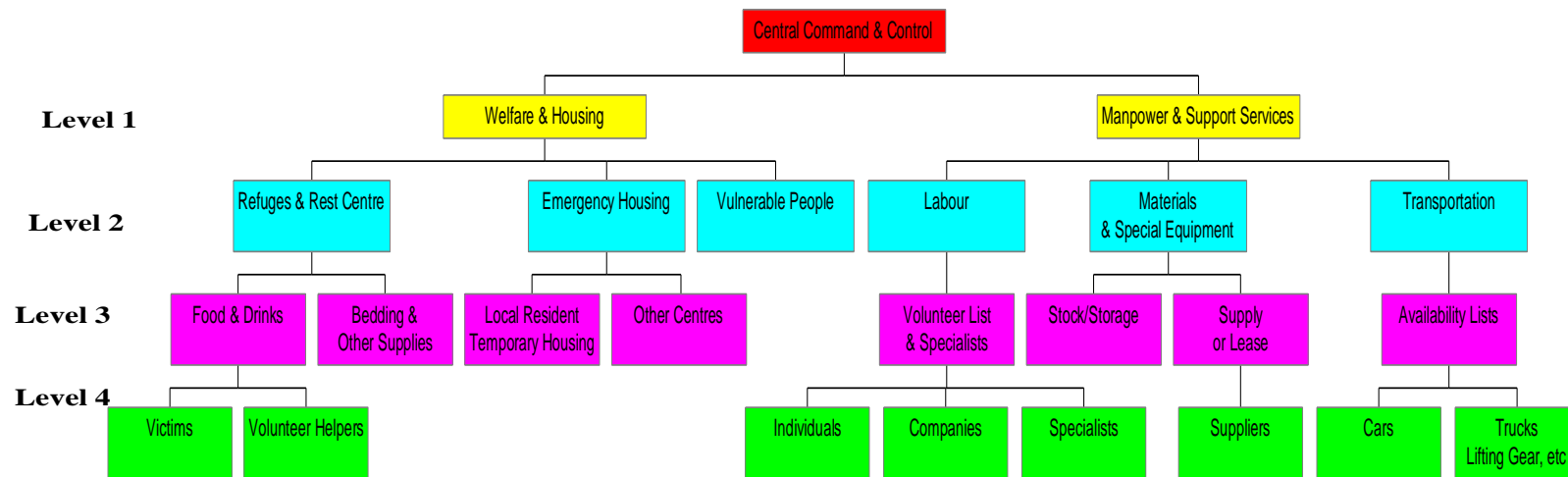
## Appendix 1h





## Appendix 1j

# Fairford Town Council Emergency Planning



UNRESTRICTED VERSION

## APPENDIX 2: RISK ASSESSMENT AND ACTIONS BEFORE, DURING AND AFTER AN EMERGENCY

Emergency scenario	Details – where and what?	Actions
Sustained Power Failure		Use of Generator
Sustained Water Failure		Bottled water supply in Town car park
Heavy Snow		Farm ploughs to clear snow. Snow wardens to advise.
Flash Flood		Installation of flood barriers in strategic positions
Serious Accident	Major RTA Air Traffic accident	Access to first response, nurses, first aiders. Road closure signs in the event of either accident contact lists for emergency services.
terrorism	Pinch points likely to be town centre and base	Actions as above

## APPENDIX 3a Volunteers

**Local people/resources available in emergency, with their skills, organised into four: Co-ordination, Community Works, Welfare, Communications** See also: [Fairford Town Council Emergency Planning diagrams](#); Role of Community Flood Wardens.  
**This information is restricted: held by Community Response Group leads and is not for general distribution.**

Skills/resources useful for the 4 elements

- Co-ordination –strategic thinking; good networker; trainer; councillor; council officer; officer with an organisation; finance experience; planning; links with Emergency Services; risk assessment
- Community works – practical skills eg digger driver; engineer; useful vehicle owner/drivers; fit walker; risk assessment ; prioritisation; link actions with other groups; accurate on the spot decisions; checks up after; records accurately
- Welfare – listening; calm and supportive; good networker; links with Social Services; first aid/medical knowledge; counsellors ; known and respected in community; organizational skills in catering/supplies
- Communication– media experience; report writer talk to anyone; IT/communications; good networker



**Appendix 3b - OTHER RESOURCES**

<b>Local resource</b>	<b>Contact person(s)</b>	<b>Telephone/address/email</b>	<b>In an emergency, how could it be used?</b>
Fairford Community Centre	Town Clerk Margaret Bishop	01285 713326	Focus for community response team, place of safety, communication centre, emergency planning action group meetings. Grab packs (*dates of last check) sandbags, wheelbarrow, boat, ropes, cones, protective waterproof clothing for helpers, diversion signs, road signs, walkie talkies, lifeguard rings, flood boards, bodyheat coats, torches, batteries, blankets, high visibility coats, 2 extendable ladders, raft bard, first aid stretchers, bed mats/roll of foam, ramps and wheelchair, flares, whistles, luminous break sticks, and radios are all stored in the yard in 2 storage sheds. Printing of leaflets.
CCL Office, Horcott Road			Noticeboards
Notice boards at the Community Centre and Old Police Station Additionally at Surgery, Library and Ccl Office	Town Clerk	01285 713326	
Communications available through the Community Centre	Town Clerk		Leaflets, telephone, email.door-to-door,
Mobile phone	Stand by officer	07880 688282	
Coln House School	Chris Clarke, Headteacher	Main Reception: 01285 713308	

UNRESTRICTED VERSION



Farmor's School	Anne Stokes, Headteacher	01285 712302	
Fairford Primary School	Mrs Sparling		
RAF Fairford			
RAF Brize Norton			
Fairford Junior Football Club, Horcott			Large open room space with canteen type facilities and toilets.
Palmer Hall			Large single space with catering facilities and toilets.
Fairford Hospital			
Scout Hut, Totterdown Lane			
Chapel			
Bowls Club			



## Appendix 4 List of key contacts for emergencies

## FAIRFORD

CONTACT/ NAME	TELEPHONE	WEB ADDRESS AND/OR POSTAL ADDRESS
<b>Emergency Services</b>	<b>999</b>	
<b>Your district council</b>	01285 623000	Cotswold District Council
<b>Gloucestershire County Council:</b>	0845 6677788	
Emergency only	08000 921 776	
Enquiries	01452 425 000	<a href="http://www.gloucestershire.gov.uk">www.gloucestershire.gov.uk</a>
<b>Gloucestershire Highways</b>	08000 514 514	<a href="http://www.gloucestershire.gov.uk/highways">www.gloucestershire.gov.uk/highways</a>
<b>NHS Glos</b>	08454 221500	<a href="http://www.glospct.nhs.uk">www.glospct.nhs.uk</a>
<b>Water company</b>	0845 9200800	Thames Water
<b>Environment Agency</b>		
General Enquiries	08708 506 506	<a href="http://www.environment-agency.gov.uk">www.environment-agency.gov.uk</a>
Floodline	0845 988 1188	Customer ref no. 23560426
<b>Community Response Group leads</b>		
Trevor Hing	01285 712681	33 Courtbrook
Joe Cusack	01285 713638	London House, Market Place
Freda Lang	01285 713331	The Hendre, Horcott Road
<b>Parish/Town Clerk</b>		
Vanessa Lawrence	01285 712344	<a href="mailto:clerks@fairford-tc.co.uk">clerks@fairford-tc.co.uk</a>
<b>Useful local networks</b>		
<b>Village Agent</b> Sue Black (for surrounding parishes)	07810630167	
<b>Key holders of local places of safety</b>		
Community Centre High St Fairford GL7 4AH	01285 712344	<b>See Town Clerk above</b>
Joe Cusack	01285 713638 home 01793 837984 work 07853912007	<a href="mailto:jpfcusack@aol.com">jpfcusack@aol.com</a> London House, Market Place

### Press and Radio contacts

BBC Radio Glos	01452 308585	104.7FM & 1413 AM	<a href="http://www.bbc.co.uk/gloucestershire">www.bbc.co.uk/gloucestershire</a>
Severn Sound		102.4FM	
W&G Standard	01285 642642 01285 627319 (newsdesk)		Ciren and S Cotswolds
Evening Echo			Chelt and S Cotswolds
Evening Advertiser			Swindon, Fairford, Lechlade





**Appendix 5b: Log in sheet for Place of Safety**

Time of arrival	Time of departure
-----------------	-------------------

Explain that, if they leave the Centre, it is vital that they inform the volunteer at the exit station before doing so.

Name	
Tel:	
Address	
Names of others in group/family	
Name of relative/next of kin, should the need arise?	Their contact number?
Anyone left at address?	
Any Pets left?	
Was property locked?	Was electric/gas/alarm switched on/off before leaving?
Any medical conditions?	
Doctor's name	Contact details
Any medication needed?	
Brought with you?	If not, where is it at home?
Would you be willing to help?	
Do you have any special skills that would be useful in this situation? e.g. Plumber, electrician, first aid, languages etc.	



## **Appendix 6a - Where Support Might Be Needed**

### **Appendix 7 Communications and Publications of use to households**

Links to guides

<http://www.gloucestershire.gov.uk/index.cfm?articleid=19445>

[http://www.grcc.org.uk/assets/0000/5262/GCC\\_Household\\_Emergency\\_Plan.pdf](http://www.grcc.org.uk/assets/0000/5262/GCC_Household_Emergency_Plan.pdf)

<http://www.gloucestershire.gov.uk/index.cfm?articleid=92453>

[http://www.direct.gov.uk/en/Swineflu/DG\\_177831](http://www.direct.gov.uk/en/Swineflu/DG_177831)

#### **Leaflet to Householders (to be included)**